Kingdom of Cambodia Nation Religion King



Module 6
On
Monitoring and Evaluation System
for PIMD

Prepared by: Ministry of water Resources and Meteorology

Dated: 22 / October / 2003

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Training Manual for Participatory Irrigation Management and Development in Cambodia

Module 6

MONITORING AND EVALUATION SYSTEM FOR PARTICIPATORY IRRIGATION MANAGEMENT AND DEVELOPMENT

Session 1: Classroom Training

1. Review of Module 5

- 1. Reporter presents brief summary of Module 5, Session 1. This is followed by questions and answers for clarification.
- 2. Someone presents results of a selected Working Group Assignment for Module 5, Session 2. This is followed by discussion.

2. Overview of Module 6

The purpose of Module 6 is to create awareness and understanding among participants about the appropriate monitoring and evaluation (M&E) system to support implementation and further development of the Participatory Irrigation Management and Development (PIMD) Policy in Cambodia. This module should enable participants to design and implement the M&E system.

The M&E system proposed for the PIMD program includes the following components:

- 1. Objectives of the M&E system,
- 2. M&E design principles,
- 3. PIMD information requirements,
- 4. Suggested indicators, data and information to be collected,
- 5. Methods for data collection and management (to be determined in a workshop and by the National Secretariat for PIMD),
- 6. Roles of different stakeholders in the M&E process,
- 7. Arrangement for utilizing results,
- 8. Schedule for implementation, and
- 9. Resource requirements for successful implementation.

The M&E system is based on the view that M&E should be:

1. simple,

- 2. concise,
- 3. support planning and decision-making requirements,
- 4. relevant to the interests of all key stakeholders and
- 5. well integrated into program implementation.

3. Basic Principles for the Monitoring and Evaluation System

3.1 Purposes of monitoring and evaluation

Monitoring and evaluation (M&E) will be designed and implemented nation-wide, starting with the initial pilot provinces financed under the ADB Loan program, and eventually including all irrigation systems in the country. The M&E system will provide a data base on basic physical features of the irrigation scheme and its environment, condition of irrigation scheme infrastructure, the process and outcomes of organizing FWUC Support Teams and FWUC, process and outcomes of participatory infrastructure improvement, process and outcomes of agricultural extension and performance of irrigated agriculture.

The purposes of the M&E system are to provide a systematic database of all information necessary to enable the Royal Government of Cambodia to:

- 1. Plan and supervise implementation of PIMD,
- 2. Further revise and develop the PIMD policy and strategy and
- 3. Mobilize additional resources for further actions in support of PIMD.

Specific objectives of the M&E system are to obtain all pertinent data, create an appropriate database and issue timely reports on PIMD. This will include information on at least the following components:

- 1. Condition of irrigation schemes prior to intervention,
- 2. Progress and problems encountered in building capacity implement PIMD successfully and provide essential support services,
- 3. Progress and problems encountered in establishing and building capacity of FWUC,
- 4. Progress and problems encountered in participatory infrastructure improvement,
- 5. Outcomes of FWUC development, infrastructure improvement and provision of support services.
- 6. Impacts of FWUC development, infrastructure improvement and provision of support services.

3.2 Common weaknesses of M&E

Monitoring and evaluation is a regular part of development programs, but it is often poorly designed, implemented and used. The most common weaknesses of M&E are.

- 1. *It produces excessive or inaccurate information*. Enthusiastic consultants or technocrats often design overly elaborate and impractical M&E systems, without due regard to how the information will be collected and utilized.
- 2. **Results are not utilized by decision makers**. This can happen because of too much data, because it is not prepared in short, clear and simple ways, because it is not considered to be accurate or because it is not available on time to the right people. It can also happen because a proper forum for review of M&E findings and decision-making was not set up or does not function.
- 3. Data collected doesn't represent the information needs of all key stakeholders. This happens because a narrow group of planners does not include the full range of indicators for PIMD. Most often, M&E focuses on water users associations and performance of irrigated agriculture but ignores related aspects such as agency activities and capacity, agricultural development, marketing, and relations with local government.
- 4. Sampling frame doesn't enable valid generalizations. This happens because data isn't collected from head, middle and tail ends of canals, farmers are not selected randomly or sample sizes are too small.
- 5. Sampling frame doesn't enable valid comparisons "before and after the intervention" or "with and without the intervention." This happens because no baseline data is available or is not collected before intervention or other similar systems where there is no intervention are not selected for M&E.

3.3 Guiding principles for M&E

These weaknesses can be avoided by adopting the following guiding principles.

- 1. Keep the information required as simple and concise as possible Planning an M&E system should start from an assessment of the needs of decision makers and stakeholders and an analysis of their limited capacity to assimilate information. There may be limited people, skills and budgets to collect, manage and analyze the data. Only the minimum amount of information required should be collected and no more. Unnecessary, unreliable or redundant information should be avoided. Information collected should be objective and easy to interpret. After special project funds are no longer available, the government should have a simple and inexpensive system that it can continue thereafter.
- 2. *Plan simple and timely ways to summarize and convey results* to busy stakeholders in workshops and planning meetings. Large reports are rarely read. Reports and presentations should focus on key findings using formats that are brief, clear and highlight the main points. Data collection and analysis should be planned so as to produce findings when they are needed by decision makers.
- 3. Involve key stakeholders in planning and implementing the M&E program and make sure that the indicators selected represent the information needs and interests of stakeholders. Also, make sure that all key stakeholders are represented in future forums to review results. If key stakeholders are involved, it will be more likely that they will respect and have to respond seriously to the results.

- 4. **Design data collection to permit generalization and comparisons** If there is only a small group of pilot sites for M&E, then all should be included. Baseline data should be collected before intervention, to permit comparison of the situation before and after implementation of PIMD. Similar schemes nearby pilot sites can be monitored to permit comparisons with and without PIMD.
- 5. Include participatory rural appraisals and key informant interviews to obtain sufficient qualitative information to enable validation of quantitative indicators and provide clear information about the implementation process, perspectives of stakeholders and practical lessons learned about how to implement PIMD. Planners should consider to what extent a potential indicator really measures the thing it is intended to measure. For example, is the fee collection rate a good indicator of farmer willingness to pay for irrigation, if water was not delivered to many farmers? Are non-functional structures more an indicator of poor maintenance or faulty design and construction? Qualitative information is needed to answer these questions.

4. Five steps in planning and implementing an M&E system

The National Secretariat for PIMD will be responsible to coordinate planning and implementation of the M&E system for the PIMD program. The M&E system should be planned and implemented in the following five steps:

- Step 1: Identify information requirements
- Step 2: Select and define indicators
- Step 3: Collect and manage data
- Step 4: Report and use M&E results

5. Step 1: Identify Information Requirements

5.1 Four types of M&E measures

There are four types of M&E measures, described below.

- 1. **Monitoring allocation of inputs** This answers the question, *What resources are being invested to implement PIMD?* This requires information on PIMD budgets, expenditures and assignment of staff, offices, equipment and other resources to implement PIMD.
- 2. **Monitoring implementation** This answers the following questions:
 - Is PIMD being implemented according to the plan? (targets, time schedule, procedures)
 - What problems are arising during implementation?
 - What lessons are we learning from implementation?
 - How should the implementation strategy be modified?

Monitoring implementation requires information about all key actions taken during the process of establishing FWUC Support Teams, developing FWUC, infrastructure improvements and provision of support services.

- 3. **Monitoring outcomes** Monitoring outcomes answers the following questions:
 - At what level of capacity are the FWUC Support Teams and FWUC?
 - What are the direct and immediate effects of implementing PIMD on irrigation management and irrigated agriculture?

Monitoring outcomes requires information on the immediate and direct outcomes of implementation, such as activities and investments by FWUC; FWUC performance in water delivery, maintenance and infrastructure improvements; fee collection rates and financial management of FWUC; democratic nature and accountability of FWUC procedures; satisfaction of FWUC members; and agricultural productivity. Monitoring outcomes provides essential information to enable planners to adjust the PIMD implementation strategy.

- 4. **Evaluating impacts** Evaluation aims to assess the ultimate impacts or effects of the PIMD strategy on key development objectives. Normally, this requires a few years after implementation to measure changes in basic development indicators. Evaluation answers the questions:
- To what extent are the desired impacts of PIMD on rural people and development occurring?
- *Is it PIMD that is causing the desired impacts or something else?*
- Does the PIMD policy and basic strategy need to be revised and updated?

After a few years, lessons are learned and conditions change. It may become necessary to modify the PIMD policy itself. This requires an analysis of the effects or impacts of PIMD. Normally, an evaluation makes comparisons of schemes where PIMD was implemented versus where it was not implemented. Or it may compare performance indicators in schemes before and after PIMD is implemented. Normally, a minimum of three years (and preferably five) are required after PIMD is implemented in a location, before impacts can be assessed.

Examples of potential effects or impacts of PIMD on development include:

- 1. Agricultural employment,
- 2. Farmer household income,
- 3. Health of rural population,
- 4. Sustainability of irrigated agriculture,
- 5. Conservation of natural resources,
- 6. Agricultural exports.

5.2 Conduct consultations to identify indicators

M&E indicators should reflect the objectives and interests of the different stakeholders, including the farmers, district and provincial government officers concerned with irrigated agriculture, NGO's, and national-level planners and policy makers. Three kinds of consultations should be done by the National Secretariat for PIMD in order to obtain information about the objectives and interests of key stakeholders about PIMD. This will be useful in selecting the M&E indicators. Table 1 below shows a format for a worksheet that could be used for planning the M&E system.

National-level consultation workshop

The National Secretariat for PIMD should hold a national-level discussion workshop with staff from MOWRAM, MAFF, MOP, MEF from the national and provincial levels (from the eleven pilot provinces) and from NGO's and technical assistance experts to identify key performance measures and indicators to be included in M&E for PIMD.

Small groups could identify indicators for each of the four categories of indicators (inputs, implementation process, outcomes and impacts). Indicators should include financial and personnel inputs; training and organizing activities; design and construction of repairs and improvements; physical, environmental and technical aspects; O&M; organizational aspects; agricultural and economic productivity of irrigated agriculture and socio-economic conditions. Participants should be careful not to select too many indicators, so that the M&E system becomes too difficult and impractical.

This workshop would require about two days could be divided into the following five sessions:

- 1. Session 1: Introduction and orientation to PIMD and M&E (1.5 hours),
- 2. Session 2: Information needs for PIMD (2 hours),
- 3. Session 3: Small groups discussions to identify indicators (divided into 4 groups for PIMD: inputs, implementation tasks, outcomes and impacts), (3 hours),
- 4. Session 4: General session to prioritize or revise indicators and propose a final set (2 hours),
- 5. Session 5: Arrangements for data collection, data management and data sharing between departments (1.5 hours).

A data management specialist should attend the workshop as a resource person.

Consultations with water users

The second kind of meeting for determining information requirements for the M&E system is consultations in meetings with approximately 20-30 selected farmer water users in at least three irrigation systems in different provinces. The schemes should

be rather typical of other schemes in the province and similar to (or including) the pilot scheme for that province.

In this consultation, farmers would be invited to speak freely about their concerns regarding PIMD, water management, agricultural development and socio-economic problems. Farmers should be asked to give suggestions about how they would like their irrigated agriculture to improve. National Secretariat staff, who are leading the meeting, should explain some key indicators about PIMD implementation, outcomes and impacts and ask farmers to comment on two things: 1) their suggestions about how they could participate in data collection and 2) their suggestions about any other information that should be monitored.

The following is a suggested agenda for water users consultations:

- 1. Open discussion about irrigated agriculture problems and opportunities (officials stimulate farmers to share their perspectives),
- 2. Explanation about PIMD (mostly officials talking, but farmers commenting),
- 3. Discussion about what farmers would like to do to improve irrigation management and agriculture (officials stimulate farmers to do most of the talking),
- 4. Explanation about possible M&E indicators (officials explain and farmers comment),
- 5. Farmers comment on how they might participate in data recording or collection for M&E,
- 6. Farmers suggest any other information that should be monitored.

National Secretariat staff should make a careful record of comments and suggestions by farmers and prepare a short report of inputs obtained from the consultations. The outline for the report should follow the same order as the agenda of discussion topics. Only a limited number of government staff should attend this meeting and they should not speak much, so that the farmers are encouraged to express their own views.

Consultations with local officials

The third kind of meeting is with selected local government and NGO staff who are working on irrigated agriculture in the provinces. These should include staff of the provincial and district governments, MOWRAM, MAFF, MRD and MEF and relevant technical and NGO staff who might be working on irrigated agriculture in the province.

The following is a suggested agenda for the Local Government and NGOs Consultation Meetings:

- 1. Open discussion about irrigated agriculture problems and opportunities,
- 2. Explanation about PIMD,

- 3. Discussion about what farmers would like to do to improve irrigation management and agriculture,
- 4. Explanation about what is M&E, why it's important and possible M&E indicators,
- 5. Participants discuss options for how to organize data recording, collection and computerized data entry and who should do what
- 6. Participants make suggestions about any other information that should also be included in the M&E system.

National Secretariat staff should make a careful record of comments and suggestions by the local officials and NGO staff and prepare a short report of inputs obtained from the consultations. The outline for the report should follow the same order as the agenda of discussion topics for the meeting. Inputs from the consultation meetings with farmers, local officials and NGO staff should be used by the National Secretariat for PIMD to revise the final list of indicators and finalize the guide for data collection, computer entry and use.

Table 2 below shows an example of a worksheet that can be used to summarize inputs from the consultations according to the framework we are using for organizing M&E into four components and, for each component, progressing from key issues or concerns to suggested indicators.

6. Step 2: Select and Define Indicators

After the consultation meetings have been held, the Sub-committee on M&E of the National Secretariat will have a list of information requirements and a partial list of indicators.

6.1 Baseline information

It is important for baseline information to be collected for irrigation systems before PIMD is implemented so that there is information about the situation before PIMD. Measurement of the same indicators after PIMD is implementing provides the basis for knowing whether PIMD has been successful or not, and why so.

In order to facilitate selection of appropriate indicators for baseline data, the following is a list of possible M&E information, for consideration by Module 6 participants (and others involved in formulating the PIMD M&D system). Again, it is important not to select too many indicators. The National Secretariat should not feel compelled to select all of those listed below.

Potential data on the irrigation scheme

- 1. Name and location of scheme
- 2. Water source and technology for extracting water
- 3. Type of headwork structure

- 4. Seasonal or monthly average water supply
- 5. Canal capacity for water delivery
- 6. Year scheme was originally constructed?
- 7. Year when scheme was last rehabilitated?
- 8. Main source of funds for last rehabilitation?
- 9. Water measurement capacity
- 10. Type and level of structural flexibility for water control
- 11. Type, number and functional condition of control structures
- 12. Percentage of total canal length (by type) which is dysfunctional and in need of repair (as observed during irrigation season)
- 13. Percentage of total canal length (by type) for which flow is restricted due to need for cleaning (as observed during irrigation season)
- 14. Irrigated area in wet and dry seasons for current and previous 2 years (ha)
- 15. Irrigation intensity (% irrigable area irrigated for wet plus dry season) for current and previous 2 years

Potential data on irrigation management

- 1. Is scheme primarily for irrigation, drainage or flood control?
- 2. Type and level of irrigation and drainage service provided
- 3. Existing arrangements for water distribution and delivery
- 4. Does a water users association exist in the scheme at the scheme level?
- 5. Does the water users association have leaders? rules? arrangement for mobilizing funds or labor for O&M?
- 6. Were WUA leaders elected by democratic election?
- 7. Percentage of all water users who are members of the association
- 8. Is the WUA or FWUC legally established through the provincial government?
- 9. If the WUA/FWUC collects an irrigation service fee, what is the charge and what is the collection rate? (amount/ha; % of water users who pay)
- 10. In which (and how many) of the following activities does the WUA/FWUC play a management role? (water delivery, infrastructure maintenance, fee collection, enforcement of rules, group provision of inputs, group credit, group marketing, group crop processing, group agri-business development)
- 11. Degree of sample farmer satisfaction with reliability of water delivery
- 12. Degree of sample farmer satisfaction with fairness (equity) of water distribution
- 13. Degree of sample farmer satisfaction with responsiveness (flexibility) of water delivery
- 14. On-farm water management practices (upper, middle and lower reaches)

Potential data on agriculture

- 1. Main irrigated crop(s) and second most important irrigated crop
- 2. Main cultivation season (rainy or dry)
- 3. Average crop yields in current and previous 2 years for main and secondary crop
- 4. Cropping intensity in scheme
- 5. Percentage of rice harvest sold

- 6. Does farmer plant a non-rice crop? If, yes % of harvest which is sold
- 7. Farm gate price for rice in current and previous 2 years
- 8. Farm gate price for secondary crop in current and previous 2 years
- 9. Percentage of dry season irrigated area in non-rice crops
- 10. Number of sample irrigator farmers who transplant rice seedlings (versus broadcast seed)
- 11. Approximate % of farmers who apply fertilizer

Potential socio-economic data

- 1. Number of sample irrigator farmers in scheme who are landowners versus tenants
- 2. Number of sample landowners who possess land titles
- 3. Average daily wage for agricultural labor in current and previous 2 years
- 4. Number of sample irrigator farmers in scheme whose household receives more than 50% of income outside of irrigated agriculture
- 5. Number of person days of hired labor used on farm of each sample irrigator farmer in scheme
- 6. Roles of females in irrigation, drainage and agriculture in sample farm households
- 7. Number of person days spent by sample irrigator farmer household on irrigation system maintenance in previous crop season

Baseline indicators selected should be collected prior to PIMD intervention and then for each year up to a minimum of 5 years after FWUC are organized and take over management of scheme in pilot PIMD schemes.

6.2 Potential indicators of resource inputs

The following are possible indicators for monitoring expenditures and other resources used for implementing PIMD.

- 1. Expenditures for PIMD Program by activity item at national level, monthly
- 1. Expenditures for PIMD Program by activity item at provincial and pilot scheme levels, monthly
- 3. Number of staff assigned to PIMD Program by function, level and organization

Financial information should be summarized in monthly statements of expenditures, but should be reported on a quarterly basis to the National Secretariat.

6.3 Potential indicators of implementation

The following is a list of 12 proposed steps in the process of organizing FWUC, building capacity of FWUC and transferring responsibility for irrigation management to FWUC. The step number and main activity is listed on the left side. Possible indicators are listed for each step on the right side (*in italics*). The list is intentionally too long, so as to provide abundant ideas for consideration. This should be discussed and revised as

needed. The National Secretariat should remember to apply the guiding principle of *not trying to collect and manage too much data*.

Possible

Implementation steps and indicators: Scheme level

Steps in implementation

at scheme level	<u>Indicators</u>
Step 1 (Preparatory meetings)	Orientation modulePRA module on constraints & opportunitiesModule to plan next steps
Step 2 (Determine hydraulic configuration of water users' organization)	 Identify boundaries of each hydro-organizational unit at each level Identify names of prospective members of each unit
Step 3 (MOA & formation of provisional FWUC Statute Drafting Comm.)	 Module to discuss PIM assistance plan, identify repairs & improvements needed & farmer obligations in PIM process Module to prepare & sign MOA Election of FWUC Statute Drafting Committee
Step 4 (Selection & training of Farmer Organizers)	 Module to discuss role & desired characteristics of FO's FO's selected by Drafting Comm. Initial training of FO's & preparation of their work plans
Step 5 (Preparation & adoption of FWUC Statute)	 Orientation of Drafting Comm. Board completes draft Statute Draft Statute discussed & revised in general meeting of prospective members Draft Statute reviewed & approved by PIM Support Team Revised Statute approved & signed by all prospective FWUC members Registration of members % of water users who register
Step 6 (Establishment of WUG's &	- Election of WUG Reps.- Election of Tertiary &

FWUC)

Secondary Canal Comm. Reps. (if needed)

- Election of FWUC Board of Directors
- Were elections contested & were secret ballots used?
- % of FWUC members who participated in election

<u>Step 7</u>

(Legal registration of FWUC, including recognition of Statute & FWUC Board of Directors)

- Registration of FWUC with MOWRAM

- Govt. acknowledgement of Statute and FWUC Board

Step 8

(Repair & improvement of irrigation infrastructure)

- Feasibility study
- Draft design prepared, discussed, revised and approved by FWUC & MOWRAM (via Support Team)
- FWUC plans & implements its contribution
- MOWRAM implements its role in construction (phased & contingent upon farmer contribution)
- Repaired infrastructure is tested & FWUC Board signs approval of works
- Cost of improvements per ha.
- Share of total cost born by FWUC

Step 9

(Joint preparation of O&M plan & budget)

- Appointment of irrig. mngt. staff
- Training of staff & FWUC officers in irrigation management
- Preparation of O&M plan & budget by FWUC Board & PIM Support Team
- Calculation of irrig. service fee

Step 10

(Approval of O&M plan, budget & fee)

- Discussion & approval of O&M plan, budget & fee in FWUC general assembly meeting
- FWUC opens bank account
- Collection of irrig. service fee
- Implementation of seasonal *O&M* plan

Step 11

(Transfer agreement)

- FWUC Board, other officers & PIM Support Team discuss model transfer agreement

- Draft transfer agreement is prepared, discussed, revised & approved by FWUC & PIM Support Team
- Transfer agreement signed by FWUC Board & MOWRAM

Step 12

(Continuing capacity building & provision of support services)

- Periodic training for FWUC
- Annual irrig. mngt. audits
- Service agreements (where jointly managed or is 3rd party)
- Phase out of govt. subsidy for O&M budget
- Establishment & functioning of Irrigation Repair & Improvement Fund
- Evaluation of farmer perceptions & suggestions about PIM process, FWUC leaders, O&M plan & fee, and others

Implementation steps and indicators: National level

The above list of steps and indicators is for monitoring implementation at the scheme or province level. The following is a list of objectives and indicators for national-level implementation of PIMD.

National level implementation <u>objectives</u>

- 1. Establish program structure
- 2. Reorientation & capacity of MOWRAM staff

Optional <u>indicators</u>

- Formation of Secretariat for Participatory Irrig. Mgt. & Dev.
 Training of Secretariat staff
 National forum on PIM
 PIM orientation workshops (national and provincial levels)
- Establishment of Provincial PIM building Support Teams
- Training of PIM Support Teams
 No. of staff at district & provincial levels assigned to PIM & FWUC support functions

- % of staff assigned to PIM & support service provision who have required knowledge & skills (measured by test)
- Irrig. Mngt. Audits conducted
- Establishment of Provincial Irrig. Improvement Fund

3. Establishment of M&E system for PIM

- Workshop to finalize indicators, method of data collection, computerization & use
- M&E tasks done by FWUC
- Performance of M&E tasks by district staff & provincial PIM Support Team
- Provincial PIM Support Team and Secretariat review M&E data in planning meetings

6.4 Potential indicators of outcomes

Policy outcome Objectives

"Expansion of irrigated area" (Policy, 1.1)

Operational performance and robustness of farmer management (i.e., Policy, 1.4 & 2.3)

Possible Indicators

- Ha. irrigated, wet season
- Ha. irrigated, dry season
- Gross annual irrigated area
- No. of water disputes/yr
- Irrigation efficiency
- Delivery performance ratio (volume supplied/target)
- Ratio of actual area irrigated to irrigable area
- % of irrigable area with field channels built by farmers
- Sample farmer perceptions about reliability, adequacy and fairness of water delivery
- Tested knowledge & skills of FWUC officers in water acquisition and delivery
- % of essential operation tasks performed by FWUC (as per Irrigation Service Plan)

"Sustainable maintenance by farmers" (Policy, 1.4 & 2.3)

"Farmer willingness to pay for O&M"

Financial sustainability of irrigation systems (Policy, 2.4)

Decreased role of government in irrigation O&M (Policy, 1.4 & 2.5)

Increased investment in irrigation sector by donors and

- Maintenance expenditure/ha/yr
- Maintenance expenditure/ha/yr as % of cost to eliminate deferred maintenance backlog
- Volume silt removed from canals
- % of total structures which are functional
- % of canal lengths needing repair and/or cleaning (during irrigation season)
- Tested knowledge & skills of FWUC officers in maintenance & incidental repairs
- % of essential maintenance tasks performed by FWUC (as per Irrigation Service Plan)
- Fee collection rate (% of target amount collected)
- Amount of resources raised by WUA as % of total cost of O&M
- Ratio of target fee level to total cost of O&M
- Cost of irrigation as % of gross value of production in scheme
- % of irrigation expenditure on a scheme paid by water users
- Total expenditure on O&M as % of total cost of O&M
- Ratio of amount in FWUC capital reserve fund as % of annual O&M budget
- Completeness of financial bookkeeping by FWUC for each essential component
- Rating from irrigation management audit
- Government expenditures on irrigation O&M per ha
- No. of government field operations staff assigned to irrigation system *O&M*
- Annual amount of external loan funds and grants disbursed

technical assistance agencies (Policy, 1.4 & 2.4)	 Expenditures by NGO's on irrigation development Private sector investment in irrigation development
Uniformity within sector in applying PIM policy & strategy	 - % of assistance agencies that signed MOU with MOWRAM about PIM policy & strategy (Policy, 1.4 & 2.5) - % of PIM steps followed per project
Cost efficiency of irrigation (Policy, 1.4)	 Trend in annual government expenditures for irrigation O&M/ha Trend in annual FWUC expenditures for O&M/ha Trend in annual government plus FWUC expenditures for O&M/ha
Added value (synergy) from joint irrigation & agricultural development interventions vis-à-vis PIM strategy (Policy, 2.5)	- New agricultural practices adopted that were enabled by PIM
Farmer understanding of PIM	- Responses to key questions in group interviews
Farmer acceptance of PIM	- FWUC compliance with key PIM principles of democracy, transparency, accountability
Understanding of PIM by MAFF & local government officers	- Responses to key questions in MOWRAM, group interviews (in training sessions)
Support for PIM by MOWRAM, MAFF & local government officers	- Compliance of officers with PIM policy and strategy
6.5 Potential indicators of impacts	
	Possible

Indicators

Policy Impact Goals

"Food security" - Rice yield (kg/ha) (Policy, 1.1) (*Policy*, 1.1) - Cropping intensity (1s=100) (*Policy*, 2.7) "Commercialization of agriculture" - % crop sold (Policy, 1.1) "Crop diversification" - % dry season irrigated land (Policy, 2.7) in non-rice crops - No. crops grown in scheme Environmentally "friendly" and - Siltation rates in canals "sustainable" irrigation systems - Depth to groundwater table (Policy, 1.4) in dry season - Depth of fertile top soil - Pesticide residues in drainage water - % of irrigable area lost to production due to waterlogging or other resource degradation - Ratio of irrigated area to original irrigable area Poverty Alleviation - Ave. net farm income (\$/yr) (Not stated in Policy) - Agrl wage rates (\$/day) - % pop. below poverty line Economic productivity of - Gross value of prod./ha/yr irrigation systems - Agrl employment rate in (Not stated in Policy) irrigation system

7. Step 3: Data Collection and Management

7.1 Data collection plan

The first task is to identify the unit or level at which the indicator is to be measured. Then the source of data is specified. A Data Collection Worksheet is a useful planning tool for working through these two steps. An example of a Data Collection Worksheet is provided in Table 3 as a guide. This is only an example and should be examined and revised as needed. Data sources and data collection methods should be proposed by participants in the national workshop on M&E for PIMD, and be finalized by the National Secretariat.

(person days/ha/season)
- Trends in agrl wage rates

7.2 Data entry and management plan

Data should be transferred from original questionnaires or worksheets onto computer disks as soon as possible after data collection. This will make it easier to find mistakes and make corrections while data collectors are still at or near the site and while the collector still remembers the circumstances of the interview or inspection. If possible, a data management staff who is attached to the Provincial FWUC Support Team should enter M&E data shortly after it is collected, if not in the field with a laptop computer, then in the district or province office where there is a desktop computer.

The National Secretariat should recruit a data management specialist to help set up the data entry templates and assign codes to indicators and their potential values. Microsoft Excel would serve adequately as the software for data entry, checking and simple descriptive statistics and charts. It has the advantage of being widely known and easy to use. Later, when many more irrigation schemes are included in PIMD activities and the data base expands and becomes more complex, it will probably be advisable to switch to a relational database program such as Microsoft Access.

For data entry onto a spreadsheet program like Excel, data files should be structured with each indicator (or variable) being given a unique column and the rows being used for different cases (farmers, structures or locations). The data management specialist should make sure that the provincial-level data managers for the M&E system (who belong to the Provincial FWUC Support Team) should make a clear distinction between a *missing value* (for which there is no data obtained) versus a *zero value* for something (such as 0 fees paid). The data management specialist should designate a symbol or number for 'missing value' versus a 0 for zero value.

Data entry errors are easy to make and several errors can render the data set useless. So it is important that the data management specialist institute a data checking arrangement whereby a second person examines at least random sample selections of spreadsheet entries, compared with the original data. An acceptable range of values should be specified in Excel so that the program will catch and alert the data entry person to data entry mistakes.

The data management staff at the provincial level should aggregate data from the farmer and block level to the scheme and province level. The data management specialist on the National Secretariat should develop a data base at the national level which aggregates all data from the province level to the national level.

7.3 Responsibility Matrix Worksheet: A plan for who does what

The Responsibility Matrix Worksheet is a planning tool to map out which of the different stakeholders involved with the M&E program have what roles and responsibilities. The worksheet can be used to facilitate discussion in a workshop or informal planning meeting. When complete, it should be distributed among all actors involved, so that all become clear about what their roles are in the process. Table 4 below

shows an example of what a Responsibility Matrix Worksheet might look like. In each of the cells there is either an "X" (for no role) or a short explanation of the task performed by the respective stakeholder.

8. Step 4: Report and Use of M&E Results

8.1 Organizing PIMD review meetings and presenting results

The following kinds of meetings are probably the most important means for presenting and discussing results of M&E. These are:

- 1. *Monthly Inputs Review Meeting* where PIMD expenditures, personnel assignments (for PIMD) are presented and discussed and recommendations about revising expenditure patterns and procedures are issued,
- 2. **Quarterly Implementation Review Meeting** where results from monitoring implementation are presented and discussed and recommendations about revising procedures are issued,
- 3. Annual Outcomes Review Meeting where results from monitoring outcomes of PIMD are presented and discussed and recommendations about changes in strategy are issued,
- 4. *Impact Evaluation Review Meeting* (after 5 years) where results from the original baseline survey, annual monitoring of outcomes and special data collected for the impact evaluation are presented. Before-and-after PIMD or with-and-without PIMD comparisons can be made. Charts and tables for presentation should be designed in such a way that these comparisons are emphasized.

However, in addition to these meetings, it will be necessary to have other meetings which are most suitable for special stakeholders. For senior politicians and officials, short personal presentations with a few charts and no more than one page of text may be the most effective way to communicate and discuss results of M&E. For middle-level functional experts and planners, discussion seminars may be the most effective and efficient means for discussing results. But in all cases, simplicity and directness is far more likely to be effective than more elaborate presentations.

8.2 Using M&E to support decision making

The four kinds of PIMD review meetings (inputs, implementation, outcomes and impacts) provide the basis for ensuring that M&E results are designed and preseted so that they provide pertinent information at the time it is need to make planning decisions about the PIMD Program. The National Secretariat should meet with Provincial FWUC Support Teams and FWUC regularly so that they become aware of issues and questions as they arise. At least three weeks prior to each M&E review meeting, the National Secretariat should give a list of key issues and questions that it can give to the Subcommittee on M&E so that the Sub-committee can prepare its presentations in the next meeting according to the important decision items that will be on the agenda.

The Executive Director of the National Secretariat should be chairman of the PIMD review meetings and emphasize the importance of comparing M&E results with the official policy, strategy and objectives. The Executive Director should also emphasize ending each topic with agreement on a clear action item for M&E or for improving the PIMD process.

9. Examples of planning worksheets for the M&E system

In the Annex below are examples of worksheets that could be used for planning the M&E System. It is important that the M&E System be based on the planning and decision-making needs of the FWUC Support Teams and the National Secretariat.

10. Suggested Group Exercises for Module 6, Session 1

Exercise 1: Reporting

The trainer assigns two participants to share the task of being reporters for Session 1 of Module 6. They will make a summary written report of the main points identified in the lectures and participatory exercises. They should prepare their report within one day after Session 1 is completed.

Exercise 2: Brainstorming about indicators

Step 1: Participants meet in small discussion groups to identify:

- 1) general socio-economic, physio-technical and agricultural context data,
- 2) indicators for program implementation,
- 3) objectives and indicators for initial outcomes, and
- 4) objectives and indicators of ultimate impacts.

Each group should have a mixture of disciplinary expertise (engineering, agriculture, socio-economic, etc.).

- **Step 2**: Plenary session where a selected member from each discussion group presents the outcomes of the group discussion to all participants. Participants provide comments and suggestions on each presentation.
- *Step 3*: Each presenter prepares a written summary of the groups recommendations about indicators, revised after the plenary discussion.

Exercise 3: Review

- **Step 1**: At the end of Module 6 Session 1, the trainer asks participants to mention what they thought were the most important points learned in Module 6, Session 1.
- Step 2: The reporters read their summary of Session 1.

- **Step 3**: The trainer asks participants if any corrections or additions should be made to the report and suggestions are made, if any
- **Step 4**: The reporters note the suggestions and revise the report for Session 1, as needed.

11. Summary of Module 6, Session 1

[Reporters present to participants their reports of key points raised in discussions and exercises. Participants make corrections or additions as needed.]

End of Module 6, Session 1

Session 2: Working Group Assignment

- Task 1: Review and discuss Session 1 report
- **Task 2**: Identify key future PIMD planning decisions, what kind of information will be needed and when
- Task 3: Select specific M&E indicators
- **Task 4**: Prepare plan for data collection, management and review, including assignment of responsibilities for M&E system
- **Task 5**: Collect and analyze baseline data
- **Task 6**: Prepare and present M&E plan and report of baseline data collection to National Secretariat (which provides comments) and then finalization of report
- **Task 7:** Present results of baseline data collection and first year of field-level implementation of PIMD in national workshop

Annex Examples of Worksheets for Planning Monitoring and Evaluation

Worksheet 1. M&E Review Meetings and Reports

M&E	Meeting	Report	When	Key Questions
Component				
Inputs	 Monthly Financial Review Meeting; Quarterly Financial Review Meeting 	 Monthly Financial Statement on PIMD; Quarterly Short Report on PIMD Finances 	Monthly andQuarterly, respectively	 What level of resources is being spent? Funds being spent properly?
Implemen- Tation	Implementation Review Meetings	Implementation Review Report	Quarterly (at end of quarter)	 Implemented according to plan? Problems? Lessons? Changes needed in procedures?
Outcomes	Outcomes Review Meetings	Outcomes Review Report	Annually (at end of year)	 PIMD producing expected outcomes? Changes needed in strategy?
Impacts	Evaluation Review Meeting	Evaluation Report	After 5 years of implementation	 Is PIMD producing desired impacts? Changes needed in policy?

Worksheet 2. PIMD Issues and Indicators Worksheet

Component	Key Issues	Indicators
_	(examples only)	
Monitoring	1. How many personnel have been assigned to different PIMD tasks?	X, Y, Z
Inputs	2. How much budget is being spent on each PIMD activity?	"
Inputs	3. Etc.	"
	1. Who should help the FWUC prepare the Transfer Agreement?	66
Monitoring	2.11. 1.11	"
Implementati	2. How should a meeting be organized to discuss crop diversification?	"
on	3. What is the best procedure for registering members of the FWUC?	
	4. What should be done during a canal "walk through"?	"
	5. What's the best method for organizing farmer labor contributions?	"
	6. What is the best procedure for FWUC & Support Team to prepare a proposal to the Irrigation Improvement Fund?	"
	7. Etc.	"
	1. What topics should be included in a Transfer Agreement?	· · ·
Monitoring Outcomes 2. How can PIMD promote crop diversification?		**
	3. Should landowners or tenants become members of the FWUC?	
	4. What roles should the FWUC play in rehabilitation?	"
	5. How should we determine what share of the cost of rehabilitation the FWUC should contribute?	
	6. How should the Irrigation Improvement Fund be set up?	"
	7. Etc	"
	1. Is PIMD resulting in higher farm income?	"
Evaluating	2. Is PIMD resulting in more sustainable irrigation infrastructure?	"
Impacts	3. How is PIMD effecting the environment around irrigation systems?	"
	4. What kinds of support services to FWUC are needed?	66
	5. Etc.	"

Worksheet 3. Data Collection Worksheet

Indicator	Data Level	Data Source	Data Collection Method
Baseline Survey		I	Wichiou
1. Scheme name	Scheme	(This column to be filled	(This column to be filled
1. Scheme name	Scheme	in during workshop)	in during workshop)
2. Year constructed	"	•	
3. Year rehabilitated	"		
4. Rehab funds source	"		
5. Water extraction tech	"		
6. Type of headworks	"		
7. Scheme purpose	"		
8. Functl condition of	Structures		
control structures			
9. % canal needs repair	Canal lengths		
10.%canal need cleaning	Canal lengths		
11. Irrig. area (wet)	Scheme		
12. Irrig. area (dry)	"		
13. Irrig. intensity	46		
14. FWUC in scheme?	"		
15. FWUC – leaders,	"		
rules, water charge			
16.Democratic election	"		
of FWUC leaders?			
17. % users who are	"		
members			
18. FWUC legally	"		
establish?			
19. FWUC collects fee	"		
20. Amount of charge?	"		
21. Collection rate?	"		
22. FWUC roles	"		
23. Loc. Respondent	Farmer		
24. Respondent satisfied	"		
w/ reliability?			
25. Respondent satisfied	44		
w/fairness?			
26. Main crop	Scheme		
27. 2 nd crop	"		
28. Main cult. Season	"		
29. Main crop yield	Farmer		
30. 2 nd crop yield	Farmer		
31. Crop intensity	Scheme		
32. % rice crop sold	Farmer		
33. % 2 nd crop sold	Farmer		
34. Rice price	Scheme		
35. % dry season area in	Scheme		
non-rice crop	Scheme		
36. Transplant or	Farmer		
broadcast rice	1 urmer		
37. % apply fertilizer	Farmer		
57. 70 appry refunizer	1 armer		

Method Method	Indicator	Data Level	Data Source	Data Collection
38. No. owners vs. tenants 39. No. owners w titles 40. Agrl labor wage 41. No. >50% income off farm 42. Person days hired labor 43. Roles of females 44. Days spent on maintenance works Implementation Indicators 1. Orientation module 2. Module on constraints & opps. 3. Module to plan steps 4. Identify boundaries of each WUG/FWUC 5. Members identified 6. PIMD assistance plan agreed 7. Election of drafting committee 8. Module – role of FWUC 9. FO's selected 10. FO training 11. Draft statute done 12. Draft statute discussed & revised 13. Members registration 14. We users register 15. Election of WUG Representatives 16. Election of FWUC Doard of Directors 17. Elections contested w/ ballots? 18. % members vote 19. Legal registration of FWUC 19. Foe ign frepairs 19. Legal registration of FWUC 20. Feasibility study for repairs 21. Design of repairs 22. FWUC contribution "" (Column to be filled in during workshop) part of the pair surface of the farmer during workshop) farmer				Method
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41. No. >50% income off farm 42. Person days hired labor 43. Roles of females 44. Days spent on maintenance works Implementation Indicators 1. Orientation module 2. Module on constraints & opps. 3. Module to plan steps of each WUG/FWUC 5. Members identified 6. PIMD assistance plan agreed 7. Election of drafting committee 8. Module – role of FWUC 9. FO's selected 10. FO training 11. Draft statute done 12. Draft statute discussed & revised 13. Member registration 14. % users register 15. Election of WUG Representatives 16. Election of WUC Board of Directors 17. Elections contested who ballots? 18. % members vote 19. Legal registration of FWUC Board of Prepairs 19. Legal registration of FWUC 20. Feasibility study for repairs 21. Design of repairs 22. FWUC contribution Farmer Farmer Farmer Farmer Particutants Scheme S	39. No. owners w titles	Farmer		
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21. Design of repairs " 22. FWUC contribution "				
22. FWUC contribution "		"		
		"		

Indicator	Data Level	Data Source	Data Collection Method			
Implementation Indicators (continued)						
23. Construction done	Scheme	(Column to be filled in during workshop)	(Column to be filled in during workshop)			
24. FWUC approves results of construction	"					
25. Cost of repairs	"					
26. Share paid by FWUC	"					
27. FWUC mgt. Staff appointed	"					
28. O&M training	"					
29. O&M plan & budget prepared?	"					
30. Irr. Fee set?	"					
31. FWUC approval of O&M plan & budget	"					
32. FWUC bank account	"					
32. Irr Fee collected?	"					
33. O&M plan implemented?	"					
34. Transfer Agreement prepared	"					
35. Transfer Agreement signed	"					
36. Service agreements signed	"					
37. Irr Mgt Audits conducted	"					
38. Govt. subsidy phases out	"					
39. Monitoring of inputs & implementation	"					
40. Irrigation Repair & Improvement Fund set up	Province					
41. Monitoring of outcomes	"					

Indicator	Data Level	Data Source	Data Collection Method				
National-level Imple	mentation Indic	eators					
1. Secretariat formed	National	(Column to be filled in during workshop)	(Column to be filled in during workshop)				
2. Sub-committees formed	National						
3. Secretariat staff trained	National						
4. PIMD orientation	National/						
workshops	Province						
5. FWUC Support Teams formed	Province						
6. No. staff assigned to	National/						
PIMD functions	Province						
7. FWUC Support Teams trained	Province						
8. Natl. Wkshp to finalize M&E system	National						
9. Monitoring of input &	Scheme/						
implementation	Province						
10. 2 nd training of FWUC leaders	Province						
Outcome Indicators							
1. Area irrigated (wet)	Scheme						
2. Area irrigated (dry)	"						
3. Gross annual irr area	"						
4. No. disputes/yr	"						
5. Irigated/irrigable area	"						
6. % area with field	"						
channels built by							
7. Perceptions of water delivery service	Farmer						
8. FWUC officers knowledge & skills	Scheme						
9. Has FWUC imple-	"						
mented O&M plan?							
10. Maintenance	"						
expenditure/ha/yr							
11. Maint. expenditure	"						
as % of cost to eliminate							
deferred maintenance							
12. % of structures that	"						
are functional							
13. % canal lengths	"						
needing repair							

Worksheet 3. Data Collection Worksheet (continued)

Indicator	Data Level	Data Source	Data Collection Method		
Outcome Indicators	Outcome Indicators (continued)				
14. % of maintenance	Scheme	(Column to be filled in	(Column to be filled in		
plan implemented	"	during workshop)	during workshop)		
15. Fee collection rate	"				
16. FWUC resources					
raised as % of totl cost	"				
17. Ratio of fee level to total cost of O&M					
18. Cost of irrig. as % of	"				
grs. value of prod.					
19. % irrig spending					
borne by FWUC	"				
20. Totl spending on					
O&M as % of total cost	"				
21. Amount in reserve					
fund as % of annual O&M					
22. Completeness of	"				
financial records					
23. Govt. spending on	"				
irrig. O&M/ha					
24. No. of govt. staff	"				
assigned to O&M					
25. Amount of external	"				
assistance provided					
26. Private sector	Province/				
investment in irrig.	National				
27. % of PIMD steps	Scheme/				
followed per project	Province				
28. % of NGO's and	National				
assistance agencies that					
signed MOA with					
MOWRAM					
29. Annual spending by	Scheme				
farmers plus govt.					
30. FWUC compliance	Scheme				
with PIMD principles					
31. FWUC leaders'	Scheme				
awareness of key					
principles & procedures					
(tested)					

Indicator	Data Level	Data Source	Data Collection Method
Impact Indicators			
1. Rice yield (kg/ha)	Farmer/ Scheme	(Column to be filled in during workshop)	(Column to be filled in during workshop)
2. Secondary crop type and yield (kg/ha)	Farmer/ Scheme		
3. Cropping intensity	Farmer/ Scheme		
4. % crop sold 5. % dry season irrig land in non-rice crop	Farmer Scheme		
6. No. different crops grown in scheme	Scheme		
7. Depth to groundwater table	Block/ Scheme		
8. % of irrigable area lost to waterlogging or other resource degradation	Block/ Scheme		
9. Ratio of irrigated to original irrigable area	Scheme		
10. Net farm income 11. Agricl wage rate	Farmer/ Farmer/ Scheme		
12. % population below poverty line	Scheme		
13. Gross value of production/ha/yr	Scheme		
14. Agrl employment rate in scheme (person days/ha/yr)	Farmer/ Scheme		

Worksheet 4. Responsibility Matrix Worksheet for M&E

Role	FWUC Officers	Provl PIM Support Team	Local Govt officers	NGO & Techl Experts	Dept of Irrig Agric	PIMD Secre- tariat	Senior MOW- RAM officers
Select							
indicators							
Collect &							
record data							
Computer-							
ize data							
Prepare							
M&E Rpts							
Present							
results							
Review							
results on							
Implem.							
Review							
results on							
Outcome&							
Impacts							
Decisions							
about							
Implem.							
Decisions							
about							
Strategy or							
Policy							